



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS AIR FORCE PERSONNEL CENTER
JOINT BASE SAN ANTONIO-RANDOLPH TEXAS

February 7, 2023

Major General Troy E. Dunn
Commander, Air Force Personnel Center
550 C Street West
JBSA-Randolph TX 78150

The Honorable Don Bacon
U.S. House of Representatives
2104 Rayburn House Office Building
Washington DC 20515

Dear Representative Bacon

I am forwarding this letter as a follow-up to your conversation with the Secretary of the Air Force on Thursday, February 2, 2023, where he discussed the unauthorized release of your military personnel records. This letter is the official written notification of the unauthorized release of your records.

As you are aware, on November 9, 2021, the Air Force Personnel Center Military Records Branch received multiple requests from Abraham Payton, Background Investigation Analyst with Due Diligence Group, LLC, for your military personnel records. He inappropriately requested copies of your military personnel records for the stated purpose of employment and benefits. Although Mr. Payton was already in possession of your social security number at the time of his request, the records branch still released your Personal Identifiable Information on November 12, 2021, without your authorization, which is protected under Privacy Act of 1974.

As the Commander I take this matter very seriously. Based on our investigation and internal audit, we determined there was no criminal action or malicious intent by the employee in the records branch. Nevertheless, we held our employee accountable for failing to follow proper administrative procedures with the release of your records. Additionally, we reviewed our policies and practices and made immediate procedural changes with higher level review, additional security checks, and tighter process controls to prevent a similar occurrence in the future. We also provided additional training to program managers and record technicians to reinforce our commitment to the importance of safeguarding an individual's PII and protecting the confidentiality of the individual.

If you or your staff have any questions, please contact me at (210) 565-4252.

Sincerely

A handwritten signature in black ink, consisting of a large, sweeping arch over a smaller, more defined signature.

TROY E. DUNN
Major General, USAF
Commander